

# Your medical data available through the LSP (National Exchange Point)...Only if you agree



## What does this leaflet tell you?

Your GP and your pharmacists can share your medical records with other healthcare providers, for example if another doctor or pharmacy needs your medical records to be able to help you quickly and effectively. In that case, your medical records will be shared through the National Exchange Point (Landelijk Schakelpunt, LSP). But this may only be done with your permission. This leaflet explains how this all works. It also tells you how you can give permission. If you are being treated by a specialist, such as a geriatrician or a mental health professional, they can also share your medical records with other healthcare providers.

## Is it important for other healthcare providers to have access to your medical data?

Your GP and your pharmacists are familiar with your medical records. This allows them to help you, quickly, effectively, and safely. But what if you need (urgent) assistance from another doctor or pharmacy? Or what if you see a specialist or pharmacist in a hospital or other healthcare institution? Then it is important for another doctor or pharmacist to be able to access the relevant information in your medical records so they can also offer fast, safe and effective assistance. This also means that you do not have to keep providing the same medical information.

## How do healthcare providers access your medical data?

Your GP and your pharmacists may connect their computers to a secure and reliable system called the National Exchange Point (LSP). They can then use it to share the relevant parts of your medical data. Another doctor or pharmacy can access your medical data through LSP using a secure card and password. But only if this is necessary for your treatment. Your medical records are not stored in a central database. They are kept on the computer systems used by your GP and your pharmacists.

## Who can and cannot access your medical data?

Health insurers, company doctors and employers cannot access your medical data. Another doctor or pharmacist can only access your medical data if it is necessary for them to be able to help you quickly, properly and safely.

## What medical data can be accessed through the National Exchange Point?

Healthcare providers can only access certain parts of your medical records through the National Exchange Point. GPs can view:

- Your name, address, and age.
- Information about your health (such as blood pressure readings).
- Information about your most recent visits to your GP.
- Information about your allergies.
- Information about medication prescribed by your GP.
- Information about medication dispensed by your pharmacies.
- Information about hypersensitivity to certain medicines.

Specialists in hospitals and other healthcare settings can only access information about your medication, allergies and hypersensitivity. This also applies to other pharmacies and pharmacies in other healthcare institutions.

You have to give permission to your GP and pharmacies separately. You may also choose to only give your permission to your GP or to just a single pharmacy.

Should there be certain medical data you do not want to have shared through the LSP, this can be arranged. Please consult your GP and pharmacies.

### **Do you want to know who accessed your medical data and when?**

Through [www.volgjezorg.nl](http://www.volgjezorg.nl) you can view, download and request an overview that shows which information was accessed and when.

### **Can you also give a hospital your permission for sharing your medical data?**

Yes, but not through Volgjezorg. More and more hospitals are asking patients for permission to share their medical data so they can share X-rays and videos with other hospitals. Hospitals can also exchange medical information through other systems. That is why they have their own information packs and consent forms for requesting permission.

### **What if you do not give permission?**

Then other healthcare providers cannot access your medical records through the National Exchange Point. Even in an emergency. Whether or not you give your permission is entirely up to you. You can also revoke your permission at any time. You can do this through your GP or pharmacist, or revoke it online through [www.volgjezorg.nl](http://www.volgjezorg.nl).

### **Who is responsible for the National Exchange Point?**

The Association of Healthcare Providers for Healthcare Communication (VZVZ) is responsible for the exchange of medical information through a secure and reliable National Exchange Point.

Your healthcare providers are responsible for the content of your medical records and the appropriate use of the National Exchange Point.

### **Like more information? Or have a complaint?**

- Go to [www.volgjezorg.nl](http://www.volgjezorg.nl) where you will find a list of all healthcare providers that use the National Exchange Point.
- Or call Volgjezorg on 070 317 34 56. Lines are open from 08:30 am to 5:00 pm Monday to Friday.
- Or send an email to: [info@volgjezorg.nl](mailto:info@volgjezorg.nl).